

Frequently Asked Questions – Workers’ Compensation

If I have an occupational injury or illness what do I need to do?

If you sustain an occupational injury or illness, report it to your supervisor and call CorVel at 877-764-3574 to report your claim. When you call CorVel, you will be connected with a registered nurse who will:

- Obtain necessary information
- Evaluate the nature of your injury or illness
- Determine your immediate medical needs
- Provide you with further instructions including where you may find the nearest DPS designated medical provider.

What if I do not want to go to a medical provider?

You do not have to. You can report your occupational injury or illness as a “report only”. If you subsequently decide to seek medical treatment you can find a list of DPS Authorized Treating Physicians (Designated Provider List) under Workers’ Compensation on the Risk Management website - <http://RiskManagement.dpsk12.org>.

Can I go to any medical provider?

Employers within the State of Colorado have the right to designate medical providers for their injured or ill employees. DPS has several designated Authorized Treating Physicians. A list of these providers is available under Workers’ Compensation on the Risk Management website. Treatment with a non-authorized medical provider may become your responsibility.

What do I do after I see the designated medical provider?

When you leave the medical provider, you will receive two copies of your medical report. (Physician’s Report of Workers’ Compensation Injury (M164 or WC164). Pay close attention to and discuss the information on this form with your supervisor, especially the information in the following sections:

- Work status
- Limitations/Restrictions
- Follow Up Care and Referrals
- Maximum Medical Improvement (MMI)
- Permanent Medical Impairment

You will need to give one copy of this report to your immediate supervisor or their designated representative. The other copy is for your records.

If I have questions such as those that follow, or additional concerns, who should I contact?

Contact your CorVel Claims Specialist at (720) 250-0700. The Specialist can guide you through the process.

- What if I have work limitations or restrictions?
- What are my next steps?
- What if I receive a bill?
- What do I need to do to return to work?
- What can I do about mileage?
- What if I don't understand what is going on with my claim?

What does Maximum Medical Improvement (MMI) mean?

Maximum Medical Improvement (MMI) is the date the Authorized Treating Physician has determined your medical condition is stable and no additional treatment will improve your condition.

What is maintenance medical treatment?

Medical treatment which does not improve your condition but helps to maintain it.

What if I need help with or have questions regarding my DPS paycheck?

What do I do if I want to supplement my lost time with sick or vacation time?

Contact Payroll at:

- Website: <http://payroll.dpsk12.org>
- Phone Number: (720) 423- 3900 Option 2
- Email: payroll@dpsk12.org

What if I have questions about my benefits (health, dental)?

Contact Benefits at:

- Website: <http://hr.dpsk12.org>
- Phone Number: (720) 423-3900 Option 1
- Email: employee_benefits@dpsk12.org

What if I have questions about my FMLA or other non-workers' compensation leave status with DPS?

Contact Leave Management at:

- Website: <http://hr.dpsk12.org/forms-resources-policies/guidelines-policies/fmla/>
- Phone Number: (720) 423-3092
- Email: leaveofabsence@dpsk12.org

What if I have customer service issues with CorVel or my Claims Specialist?

Contact Risk Management at:

- Email: RiskManagement@dpsk12.org
- Phone Number: (720) 423-1300

Where can I get more information?

- Colorado Division of Workers' Compensation
- Risk Management Website: <http://RiskManagement.dpsk12.org>